

ACKNOWLEDGEMENT

OUR POLICY FOR COMMUNICATING OUR TRUST ACCOUNT INFORMATION

OUR POLICY FOR COMMUNICATING BANK DETAILS

TO SAFEGUARD YOUR PAYMENTS AND PREVENT FRAUD, PLEASE NOTE WE WILL ONLY COMMUNICATE OUR BANKING DETAILS TO YOU VERBALLY.

NO CHANGES VIA EMAIL

WE WILL NEVER NOTIFY YOU OF CHANGES TO OUR BANK ACCOUNT DETAILS VIA AN EMAIL.

OUR EMAIL CORRESPONDENCE WITH YOU WILL NEVER CONTAIN LINKS FOR YOU TO CLICK AND FOLLOW.

IF YOU EVER RECEIVE SUCH A NOTIFICATION, PLEASE CONTACT US IMMEDIATELY BEFORE MAKING ANY SUCH PAYMENTS.

VERIFICATION STRONGLY ENCOURAGED

IF YOU ARE EVER UNSURE ABOUT THE AUTHENTICITY OF ANY BANK INFORMATION YOU RECEIVE FROM US, WE ENCOURAGE YOU TO CALL US USING OUR KNOWN PHONE NUMBER LISTED ON OUR WEBSITE.

YOUR SECURITY MATTERS

WE TAKE SECURITY SERIOUSLY AND ASK THAT YOU ALSO TAKE PRECAUTIONS WHEN INITIATING PAYMENTS TO ENSURE THEY ARE GOING TO THE CORRECT BANK ACCOUNT.